



Privacy Policy

Effective Date: February 1, 2025

Columbia Flow ("we," "our," "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website columbiaflow.com.

1. Information We Collect

We may collect personal and non-personal information, including but not limited to:

- Name, email address, phone number, and mailing address
- Account login details
- Payment information (processed securely by third-party providers)
- Device and browsing data (IP address, browser type, etc.)
- Cookies and tracking technologies

2. How We Use Your Information

We use collected data to:

- Provide and improve our services
- Process transactions and payments
- Send marketing communications (you can opt-out anytime)
- Respond to inquiries and customer service requests
- Analyze website usage and trends
- Comply with legal obligations

3. Information Sharing & Disclosure

We do not sell or rent personal information. We may share data with:

- Third-party service providers assisting in operations
- Legal authorities if required by law
- Business partners with your consent

4. Data Security

We implement industry-standard security measures to protect your data. However, no online transmission is 100% secure.

5. Your Rights & Choices

You may:

- Request access to your personal data
- Update or delete your information
- Opt-out of marketing communications
- Disable cookies in your browser settings

6. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for their privacy practices.

7. Children's Privacy

Our services are not intended for children under 13, and we do not knowingly collect their data.

8. Changes to This Policy

We may update this policy periodically. The latest version will always be available on our website.

9. Contact Us

For any privacy-related questions, please contact us at: info@columbiaflow.com

